#### Terms and Conditions (Terms of Service)

Effective Date: January 1, 2025

By opting in to receive SMS messages from Eleven Point Equine Clinic, you agree to the following terms:

# 1. SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from Eleven Point Equine Clinic for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg&data rates may apply. Reply HELP for support. Reply STOP to opt out.

### 2. Message Frequency

You will receive up to 4 messages a month.

## 3. Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms.

# 4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at equidr.com

#### 5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Reply HELP for support. You may also contact us directly at 417–764–3691.

# 6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.